

# We put members first—and they've noticed

Humana named Best Overall Medicare Advantage Insurance Company by U.S. News & World Report



**BEST OVERALL  
MEDICARE ADVANTAGE  
INSURANCE COMPANY**



**Best Company  
for Low-Premium  
Plan Availability**



**Best Company  
for Member  
Experience**

Choosing a Medicare plan is an important decision that affects both the quality of care you receive and your wallet. At Humana, we work hard to find out what you want in a plan. And, because healthcare is not one-size-fits-all, we offer flexible options so you can get the coverage that fits your needs and your budget.

We're proud that our 2023 Humana offerings have been recognized by U.S. News & World Report in three categories:<sup>1</sup> Best Overall Medicare Advantage Insurance Company, Best Company for Member Experience and Best Company for Low-Premium Plan Availability.



**Call a licensed Humana sales agent**

**CHERYL BROADUS**

**518-226-9840 (TTY: 711)**

Monday – Friday 9 a.m. – 5 p.m.

# Humana<sup>®</sup>

**A more human way to healthcare™**

Source

1. "Best Medicare Advantage Plan Companies of 2023," US News & World Report, accessed November 11, 2022, <https://bit.ly/3Fxsqpl>.

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## Important

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### At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, ancestry, ethnicity, sex, sexual orientation, gender, gender identity, disability, age, marital status, religion, or language in their programs and activities, including in admission or access to, or treatment or employment in, their programs and activities.

- The following department has been designated to handle inquiries regarding Humana's non-discrimination policies: Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618, **877-320-1235 (TTY: 711)**.

### Auxiliary aids and services, free of charge, are available to you. 877-320-1235 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

### This information is available for free in other languages. Please call our customer service number at 877-320-1235 (TTY: 711). Hours of operation: 8 a.m. – 8 p.m. Eastern time.

Español (Spanish): Llame al número indicado para recibir servicios gratuitos de asistencia lingüística. 877-320-1235 (TTY: 711). Horas de operación: 8 a.m. a 8 p.m. hora del este.

繁體中文 (Chinese): 本資訊也有其他語言版本可供免費索取。請致電客戶服務部：877-320-1235 (聽障專線：711)。辦公時間：東部時間上午 8 時至晚上 8 時。

Humana is a Medicare Advantage HMO, PPO and PFFS organization and a stand-alone prescription drug plan with a Medicare contract. Humana is also a Coordinated Care plan with a Medicare contract and a contract with the state Medicaid program. Enrollment in any Humana plan depends on contract renewal.